

Requesting Medical Records From ColumbiaDoctors



Online Option Now Available

For the convenience of our patients and/or their legal guardians, you now have the option to request and receive copies of your medical records online more securely through Verisma®, with a tracking number to monitor the progress of your request.

The online option often provides faster turnaround time for your request, as it eliminates the delays caused by traditional mail. Authorizations are also available in Spanish and Chinese.

In order to request your medical records online, you must have the following:

- Email address to receive verification code
- Legal guardians or healthcare proxies will need to upload a PDF or TIF copy of court-appointed guardianship papers, power of attorney or other appropriate legal documents that can establish proof of guardianship.

Visit <https://www.columbiadoctors.org/i-want/medical-records>. Click on I AM THE PATIENT OR THE PATIENT'S REPRESENTATIVE.

Visit Connect at <https://www.MyConnectNYC.org>

Contact Verisma®

Records Customer Service Hours:
Mondays - Fridays, 8 a.m. - 6:30 p.m. (EST)

Service Support

Email: support@verisma.com or call: **(212) 305-8255**

Verisma®, a health information technology provider, is responsible for the management of the release of medical records for NewYork-Presbyterian, Columbia and Weill Cornell Medicine. Verisma® is dedicated to the highest standards of privacy and security of your protected health information, and complies with state and federal regulations.