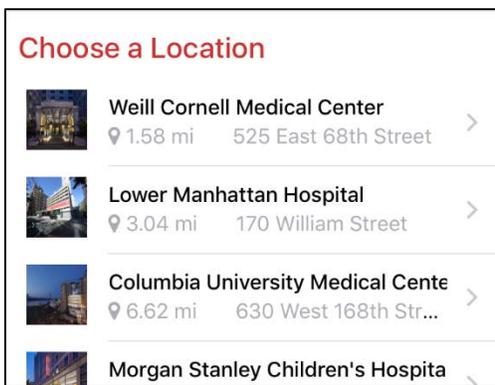


How to Create an Account on the NYP App

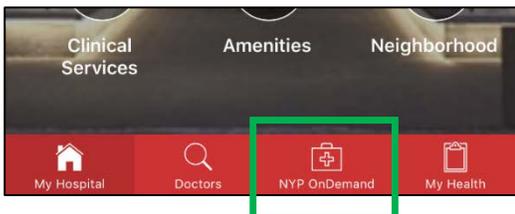
1. Download the NYP App from the App Store or Google Play store.



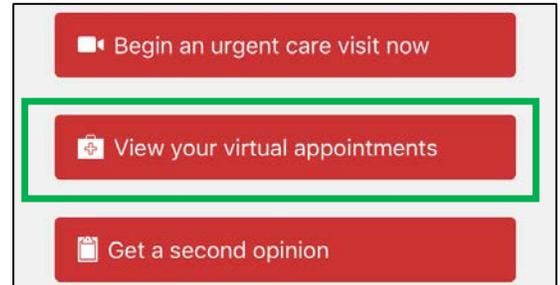
2. Open the NYP App and select a location.



3. Select 'NYP OnDemand' at the bottom of the screen.



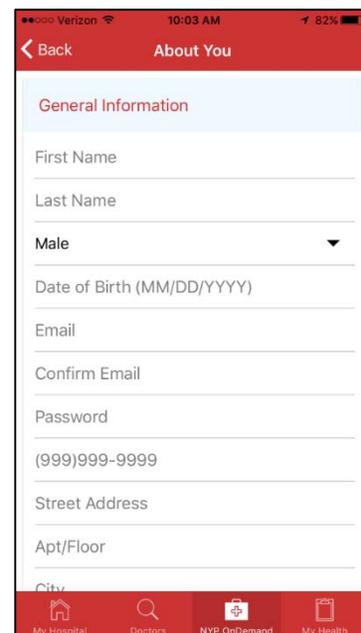
4. Click 'View your virtual appointments.'



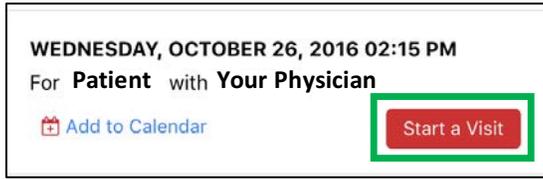
5. Click 'Create an Account.'



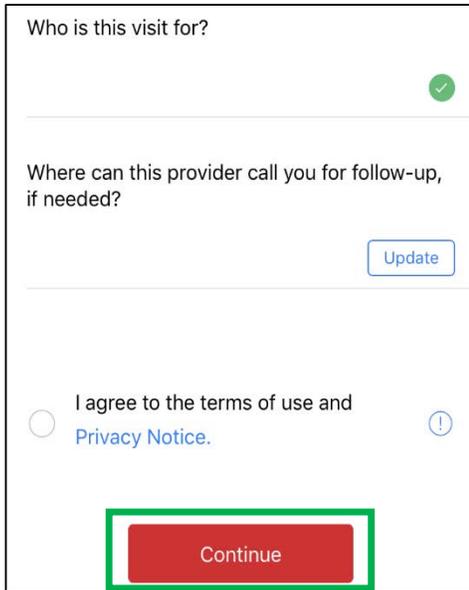
6. Fill in the General Information (the password requires a capital letter, a number and a special character).



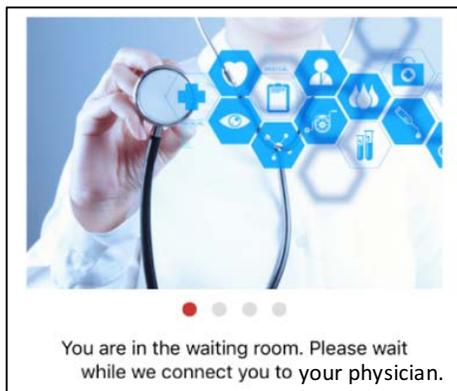
7. Click **'View your Virtual Appointments'** then Click **'Start a Visit'** 5-10 minutes prior to your appointment.



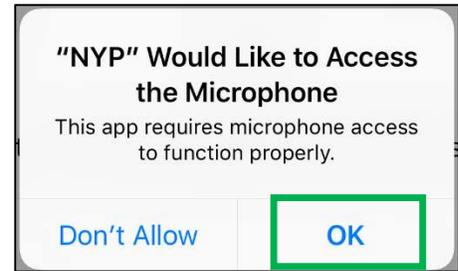
8. Make sure your name and phone number are correct. Agree to the Terms of Use and click **Continue**.



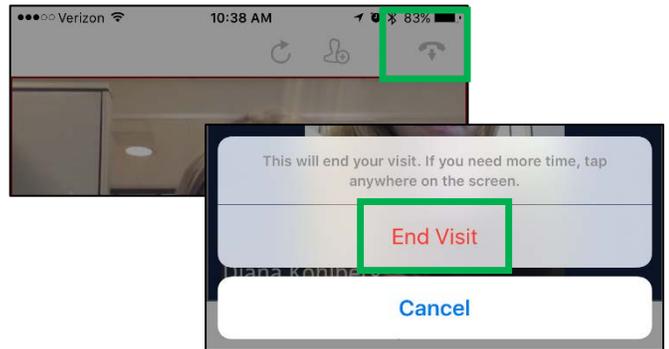
9. It will take a few seconds for the virtual waiting room to load. Please make sure the area you are in is quiet & well-lit.



10. Once your provider is ready, the visit will begin to load. Prompts will ask for the NYP App to access to your microphone & camera. Click **'OK,'** so the visit can proceed.



11. Your visit will begin. When the visit is over. Click the hang up phone icon in the top right hand corner and click **'End Visit.'**



12. You will be brought to the wrap-up screen.

Thank you for participating in NYP OnDemand Virtual Visit!